

This information sheet is a companion guide to the general information provided about mass transit and provides more specific information about using subway services.

- Many subway lines have websites that allow you to plan your trip and sometimes purchase fare cards ahead of time. This can be a good way to be prepared ahead of time and reduce the stress of having to figure out fares and routes in a busy or unfamiliar subway station.
- Know the order of stops and about how long it should take to get to your destination so that you are ready to get off at your stop when the subway gets there.
- The subway doors will not wait for you. They are unmanned and will open and close on a timer regardless of whether you have gathered your things to exit yet or not.
- Let people get off the subway before you get on. Make sure you are completely inside the subway car and are not preventing the doors from closing and delaying the train.
- Middle subway cars and the cars closest to the exits to the subway tend to be the most full. If you are uncomfortable with a full car, try to enter a car further from these points.
- If you find a car is too full and you are not in a hurry, step back and wait for the next train. The next one may not be as full.
- Subways tend to be busy at times. If you are unable to get a seat, use the hand grips and poles to keep your balance and avoid falling onto people.
- For specific information about subway systems in Pennsylvania, visit:
<http://www.septa.org/maps/> (Philadelphia area)
<http://www.portauthority.org/paac/default.aspx> (Pittsburgh area)

