

This information sheet is a companion guide to the general information provided about mass transit and provides more specific information about using taxi and Uber/Lyft services.

Traditional Taxi Services

- You can wave a taxi down in bigger cities (like Philadelphia) from the street. Taxis that are available have a lit sign on the roof.
- You can also call ahead for a taxi and let them know what time you need to be picked up. Be sure to know the address of the place that you would like the driver to pick you up.
- Know the exact address of the place you would like the driver to take you.
- Make sure you have enough money to pay for the fare and tip. Most taxis accept credit cards, but some do not.



Uber and Lyft

- These services are similar to traditional taxis but allow individuals with smartphones to submit trip requests through specific Uber and Lyft apps.
- Drivers use their own vehicles as opposed to taxi cabs, but prices are similar to that of traditional cab fare. During rush hour or bad weather, prices may increase.
- There is no money directly exchanged for the service; rather, all transactions are handled through the apps.
- For more information about Uber and Lyft, visit their websites at:
www.uber.com
www.lyft.com

