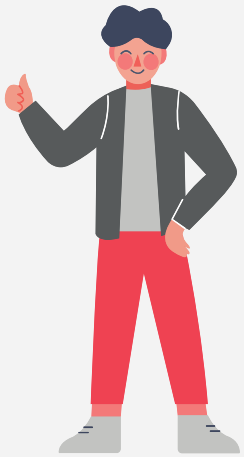
WHAT IS INDEPENDENT MONITORING FOR QUALITY (IM4Q)?

Independent Monitoring for Quality or IM4Q is a way to find out about people's services and how happy they are.



It is used to help make people's lives better.



IM4Q helps make sure people are healthy, safe, and have choice and control in their lives.



If you get services through the Office of Developmental Programs (ODP), you may be picked to answer questions.



It is your choice if you would like to answer the questions.



You will answer questions in-person. If you can't or don't want to be in-person you can answer them virtually.



WHAT IS INDEPENDENT MONITORING FOR QUALITY (IM4Q)?

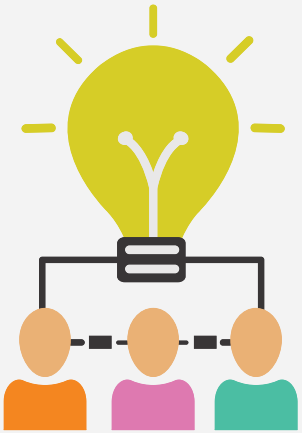
You can suggest things that will make your life better. These are called considerations.

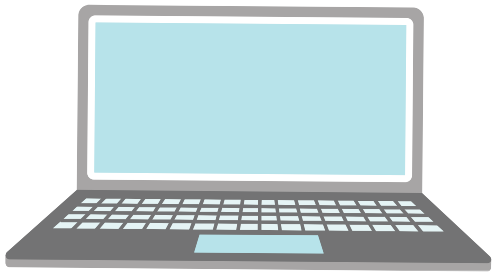


Considerations can come from you, a family member, staff person, or the interviewers.



You can choose to have your ideas shared with your Supports Coordinator so they can help you.





For more information, click the link below:
https://www.pa.gov/agencies/dhs/resources/intellectual-disabilities-autism/intellectual-disabilities-services/independent-monitoring-for-quality

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877-231-4244

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