

Help individuals & family members prepare for med check appointments



Because med checks are typically brief, it can be very helpful to ask individuals and family members to prepare some information ahead of time and bring written notes on the following:

- A few main issues or concerns that the individual and/or family want to address.
- Questions for the clinician, including any about the effects of current medications.
- Any changes that have been noted in symptoms since the last appointment.
- Any new, troublesome symptoms experienced by the patient or noticed by the family or support personnel; these symptoms may potentially be adverse effects of the medication.
- The time of day and amount of medication that the patient has been taking; bring notes on any difficulties in administering the medication (patient refusing it, not swallowing it, etc.).
- If the patient is using a new pharmacy to fill prescriptions, bring the name, address and phone number of the pharmacy.
- Information about the patient's medical conditions or allergies to medications that the clinician hasn't heard previously.

Autism spectrum disorder (ASD) describes a neurological disorder that affects social interactions, communication, and other behaviors. Patients with autism may require accommodations during appointments. They may also react differently to treatment than patients without an autism diagnosis. The following tips will help you effectively serve patients with ASD.

Accommodations for waiting rooms and appointments

- Allow your patients with ASD to complete registration paperwork in advance to reduce wait time.
- Consider giving patients with ASD the first or last appointment of the day. Long wait times can be stressful.
- Give the individual with autism, their family members, or their support staff the option of waiting for their appointment in a small side room to avoid the overstimulation that can result from a busy wait room.
- Give the patient with ASD the option of leaving and coming back at a determined time if the wait is expected to be long.
- The individual may also prefer to wait outside or in the car instead of the waiting room. Texting or calling the patient when the doctor is ready may be a great option in this case.



During the appointment

- Always explain what you are going to do before starting any procedure or examination. Be prepared to repeat the information more than once or provide a more detailed explanation if needed.
- If possible, show a picture of what is going to happen or use a doll (if appropriate) to explain what you are going to do.
- Use concrete language free from irony, metaphors and words with double meanings.
- If requested, allow patients with ASD to wear headphones, hats, or sunglasses during the appointment as much as possible.
- Give direct requests. For example, "Please stand up." If you say, "Can you stand up?" this may result in the person staying seated or giving the answer, "yes".
- Avoid using gestures or body language without accompanying verbal instructions.