



# Who Can Help Me Apply for and Navigate the Health Insurance Process?

This is a list of organizations that can help you if you're looking for health insurance, including Medicaid. These organizations can help you with the process and answer your questions. Some of the organizations can even help you apply!

ORGANIZATION	HOURS	SERVICES OFFERED	CAN ENROLL YOU IN MEDICAID	LANGUAGES	FOR CHILDREN	FOR ADULTS
<b>CHILDREN FIRST PA</b> (formerly PCCY) childrenfirstpa.org 215.563.5848 Ext. 17	<b>HELPLINE</b> Mon – Fri 9am - 5pm	Applying for health insurance (Medicaid and CHIP) for your child, submitting documents and helping to resolve insurance problems. Referrals to behavioral health, vision, and dental providers. Training on public health insurance options.	<b>YES</b>	Telephone translators available for all languages	<b>YES</b>	<b>NO</b>
<b>PENNSYLVANIA HEALTH ACCESS NETWORK (PHAN)</b> pahealthaccess.org 877.570.3624	<b>HELPLINE</b> Mon – Fri 9am - 9:30pm	Applying for health insurance (Medicaid, MAWD, CHIP, dual Medicare/Medicaid, and through Healthcare.gov), submitting documents, renewals, and teaching how to use health insurance. PHAN can also help with service denials and appeals for people who are insured.	<b>YES</b>	English and Spanish	<b>YES</b>	<b>YES</b>
<b>BENEFITS DATA TRUST (BDT)</b> bdtrust.org/pa-benefits-center/ 1.833.373.5869	<b>HELPLINE</b> Mon – Fri 9am - 5pm	Screening for several different benefits (including Medicaid) and applying for health insurance (Medicaid).	<b>YES</b>	Multiple languages available	<b>YES</b>	<b>YES</b>
<b>BENEPHILLY</b> (partner with BDT) sharedprosperityphila.org/our-initiatives/benephilly/ 844.848.4376	<b>HELPLINE</b> Mon – Fri 9 am-5 pm <i>Multiple locations in Philadelphia</i>	BenePhilly offers free one-on-one enrollment support to help Philadelphia residents apply for over 20 public benefits. Trained counselors assist with completing applications, organizing key documents, and tracking their applications' status.	<b>YES</b>	170+ languages supported over the phone	<b>YES</b>	<b>YES</b>
<b>PENNSYLVANIA HEALTH LAW PROJECT</b> phlp.org 1.800.274.3258	<b>HELPLINE</b> Mon & Wed 8am - 9pm	Assisting with questions about publicly funded health insurance (Medicaid, Medicare, and CHIP) and private coverage of autism services under Act 62. PA Health Law Project can also explain the process for applying for Medicaid under PH-95.	<b>NO</b>	Multiple languages available	<b>YES</b>	<b>YES</b>
<b>PENNIE</b> pennie.com/ 1.844.844.8040	<b>HELPLINE</b> Mon – Fri 8am - 6pm <i>In person support various locations</i>	Individuals and families in PA can shop online for health insurance, and check if you qualify for financial assistance to help reduce the cost of coverage and care.	<b>NO</b>	Multiple languages available	<b>YES</b>	<b>YES</b>

If there are organizations that you think should be included in this list, please contact the ASERT Resource Center at 877-231-4244 or [info@paautism.org](mailto:info@paautism.org).



Pennsylvania's leading source of autism-related resources and information  
877-231-4244

The ASERT Collaborative is funded by the Office of Developmental Programs, PA Department of Human Services