

Who Can Help Me Apply for and Navigate the Health Insurance Process?

This is a list of organizations that can help you if you're looking for health insurance, including Medicaid. These organizations can help you with the process and answer your questions. Some of the organizations can even help you apply!

ORGANIZATION	HOURS	SERVICES OFFERED	CAN ENROLL YOU IN MEDICAID	LANGUAGES	FOR CHILDREN	FOR ADULTS
CHILDREN FIRST PA (formerly PCCY) childrenfirstpa.org 215.563.5848 Ext. 17	HELPLINE Mon – Fri 9am - 5pm	Applying for health insurance (Medicaid and CHIP) for your child, submitting documents and helping to resolve insurance problems. Referrals to behavioral health, vision, and dental providers. Training on public health insurance options.	YES	Telephone translators available for all languages	YES	NO
PENNSYLVANIA HEALTH ACCESS NETWORK (PHAN) pahealthaccess.org 877.570.3624	HELPLINE Mon – Fri 9am - 9:30pm	Applying for health insurance (Medicaid, MAWD, CHIP, dual Medicare/Medicaid, and through Healthcare.gov), submitting documents, renewals, and teaching how to use health insurance. PHAN can also help with service denials and appeals for people who are insured.	YES	English and Spanish	YES	YES
BENEFITS DATA TRUST (BDT) bdtrust.org/pa-benefits-center/ 1.833.373.5869	HELPLINE Mon – Fri 9am - 5pm	Screening for several different benefits (including Medicaid) and applying for health insurance (Medicaid).	YES	Multiple languages available	YES	YES
BENEPHILLY (partner with BDT) sharedprosperityphila.org/our-initiatives/benephilly/ 844.848.4376	HELPLINE Mon – Fri 9 am-5 pm <i>Multiple locations in Philadelphia</i>	BenePhilly offers free one-on-one enrollment support to help Philadelphia residents apply for over 20 public benefits. Trained counselors assist with completing applications, organizing key documents, and tracking their applications' status.	YES	170+ languages supported over the phone	YES	YES
PENNSYLVANIA HEALTH LAW PROJECT phlp.org 1.800.274.3258	HELPLINE Mon & Wed 8am - 9pm	Assisting with questions about publicly funded health insurance (Medicaid, Medicare, and CHIP) and private coverage of autism services under Act 62. PA Health Law Project can also explain the process for applying for Medicaid under PH-95.	NO	Multiple languages available	YES	YES
PENNIE pennie.com/ 1.844.844.8040	HELPLINE Mon – Fri 8am - 6pm <i>In person support various locations</i>	Individuals and families in PA can shop online for health insurance, and check if you qualify for financial assistance to help reduce the cost of coverage and care.	NO	Multiple languages available	YES	YES

If there are organizations that you think should be included in this list, please contact the ASERT Resource Center at 877-231-4244 or info@paautism.org.